

**From:** Peter Oakford, Cabinet Member for Specialist Children's Services  
Andrew Ireland, Corporate Director of Social Care, Health and Wellbeing

**To:** Children's Social Care and Health Cabinet Committee – 5 July 2016

**Subject:** **SPECIALIST CHILDREN'S SERVICE PERFORMANCE DASHBOARD**

**Classification:** Unrestricted

**Previous Pathway of Paper:** None

**Future Pathway of Paper:** None

**Electoral Division:** All

<p><b>Summary:</b> The Specialist Children's Service (SCS) performance dashboards provide members with progress against targets set for key performance and activity indicators.</p> <p><b>Recommendation:</b> The Children's Social Care and Health Cabinet Committee is asked to <b>CONSIDER</b> and <b>COMMENT ON</b> the SCS performance dashboard.</p>
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## 1. Introduction

1.1 Appendix 2 Part 4 of the Kent County Council Constitution states that:

“Cabinet Committees shall review the performance of the functions of the Council that fall within the remit of the Cabinet Committee in relation to its policy objectives, performance targets and the customer experience.”

1.2 To this end, each Cabinet Committee receives performance dashboards.

## 2. Children's Social Care Performance Report

2.1 The dashboard for Specialist Children's Services (SCS) is attached as **Appendix A**.

2.2 The SCS performance dashboard includes latest available results which are for April 2016.

2.3 The indicators included are based on key priorities for Specialist Children's Services as outlined in the Strategic Priority Statement, and also includes operational data that is regularly used within the Directorate. Cabinet

Committees have a role to review the selection of indicators included in dashboards, improving the focus on strategic issues and qualitative outcomes.

2.4 The results in the dashboard are shown as snapshot figures (taken on the last working day of the reporting period), year-to-date (April-March) or a rolling 12 months.

2.5 Changes to the Performance Dashboard for 2016/17 include:

2.5.1 Change to the format of the report to include performance figures for the last three months. This has been inserted to provide an indication of the latest performance levels for those measures which are based on a rolling 12 months.

2.5.2 The following new performance indicators have been added:

- Percentage of Private Fostering Visits held in timescale. This was previously reported as three separate performance measures which have been combined into one measure.
- Percentage of referrals for Initial Health Assessments made to the Health Service within 5 working days of a child/young person becoming looked after.
- Percentage of Children in Care who have had their Personal Education Plan (PEP) updated within the last six months.

2.5.3 Definitions for the following measures have been amended:

- Percentage of Children in Need who have been seen in the last 28 days. This now includes complex cases within the Disabled Children's Services.
- Percentage of children becoming subject to a Child Protection Plan for a second or subsequent time. This measure has been changed from measuring second or subsequent plans in 24 months to any previous plan, regardless of the timescale between plans.
- Percentage of Children in Care in KCC Foster Care/Relatives and Friends Placements. Unaccompanied Asylum Seeking Children (UASC) have been excluded from the measure.
- Percentage of children leaving care who were adopted. UASC have been excluded from the measure.
- Care Leavers measures for: Percentage in Suitable Accommodation; and Percentage in Education, Employment or Training. Both measures have been changed to reflect those care leavers that the Authority is in contact with.

2.6 Members are asked to note that the SCS dashboard is used within the Social Care, Health and Wellbeing Directorate to support the Transformation programme.

2.7 A subset of these indicators is used within the KCC Quarterly Performance Report which is submitted to Cabinet.

2.8 As an outcome of this report, members may make reports and recommendations to the Leader, Cabinet Members, the Cabinet or officers.

- 2.9 Performance results are assigned an alert on the following basis:  
**Green:** Current target achieved or exceeded  
**Red:** Performance is below a pre-defined minimum standard  
**Amber:** Performance is below current target but above minimum standard

### 3. Summary of Performance

- 3.1 There are 44 measures within the SCS Performance Scorecard with a RAG (Red, Amber, Green) rating applied. For April 2016, 21 are rated as Green, 21 as Amber and 2 indicators are rated as Red. Exception reporting against the 2 measures with a Red RAG rating is included within the Report attached as Appendix A.
- 3.2 An additional page showing the substantial adverse impact on performance by the increasing cohort of Unaccompanied Asylum Seeking Children has been included within the Report in Appendix A.

### 4. Recommendations

**4.1 Recommendations:** The Children's Social Care and Health Cabinet Committee is asked to **CONSIDER** and **COMMENT ON** the SCS performance dashboard.

### 5. Background Documents

None

### 6. Appendices

Appendix A – Performance Management Scorecard

### 7. Contact Details

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